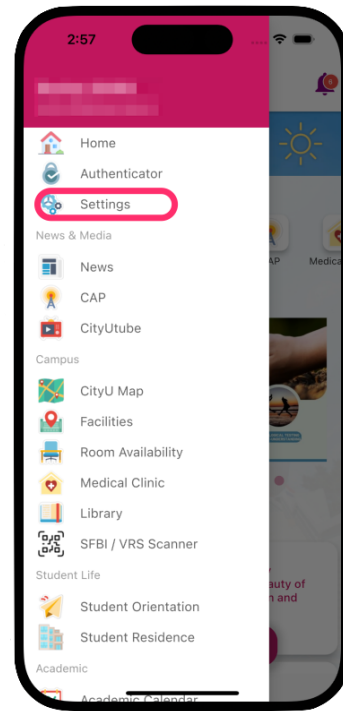


CityU Mobile ID User Guide

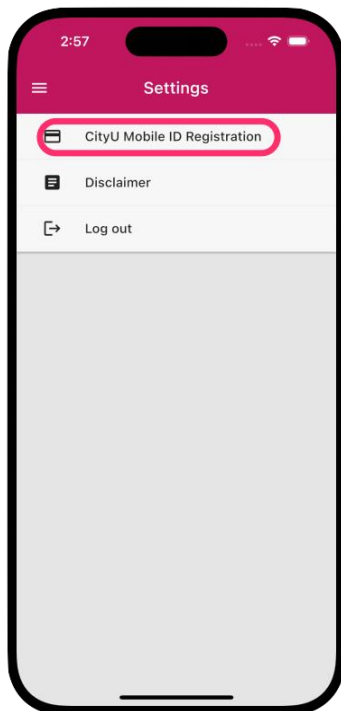
I. CityU Mobile ID Registration

Prerequisites:

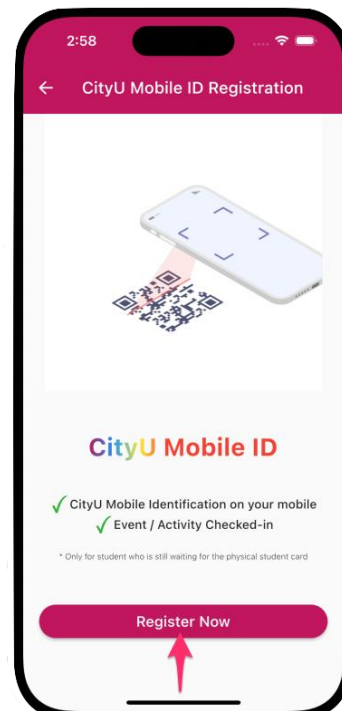
1. Make sure you have your EID credential and enabled [Okta Verify](#) (MFA) successfully.
2. Install [CityU Mobile App](#) on your device. The CityU Mobile ID is tied in with the CityU Mobile App.



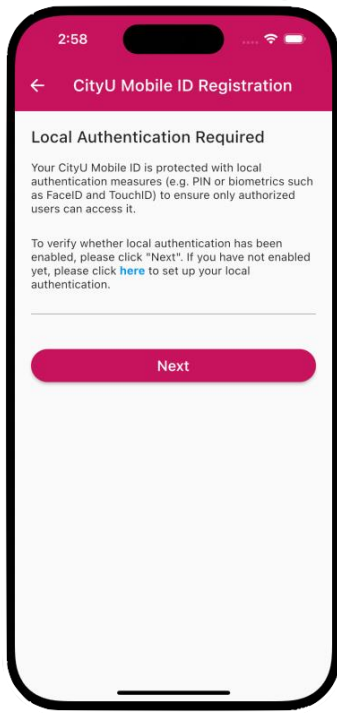
1 Press **Settings** from the left menu.



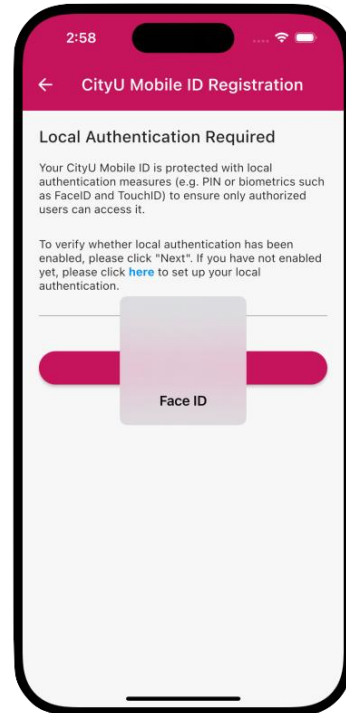
2 Press **CityU Mobile ID Registration**.



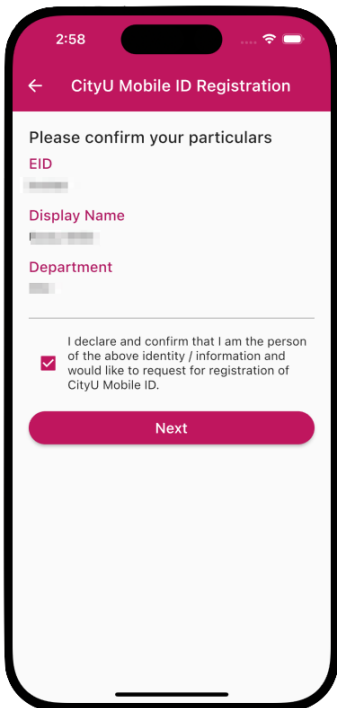
3 Press **Registration Now**.



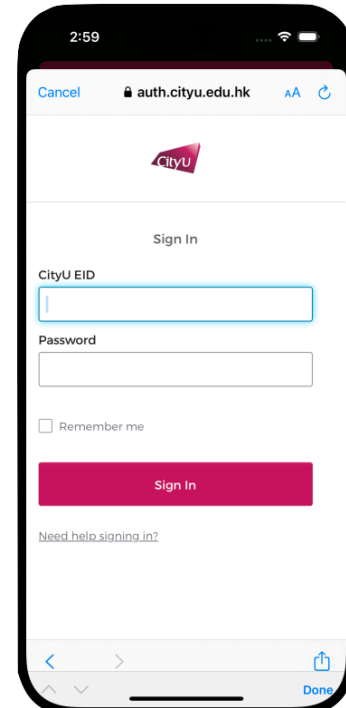
4 Enable the **Local Authentication** measures (e.g., PIN or biometrics such as FaceID).



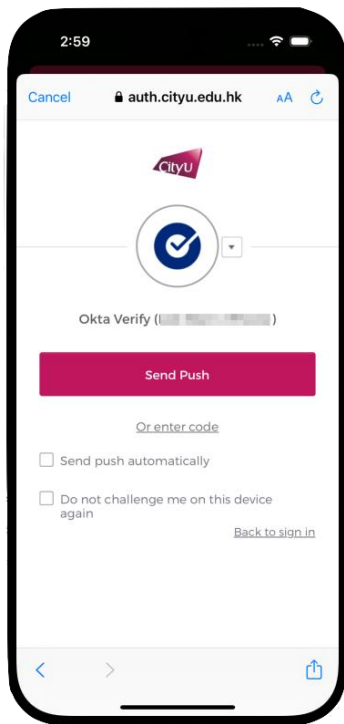
5 Confirm the **Local Authentication** has been enabled on the device.



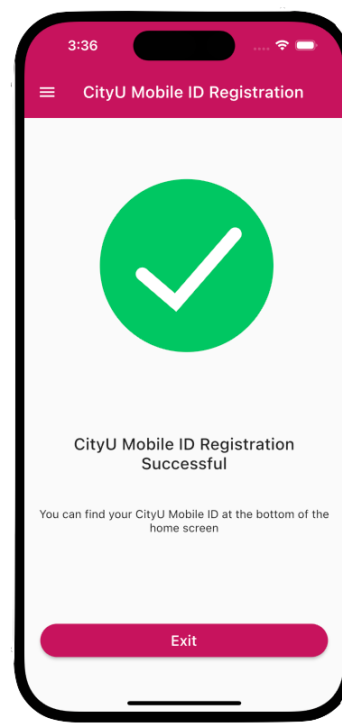
6 **Confirm** your particulars and check the box to confirm to register your CityU Mobile ID.



7 Provide your **EID** and **Password** to verify your identity.

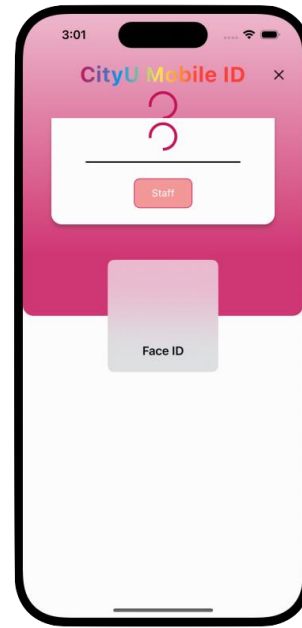
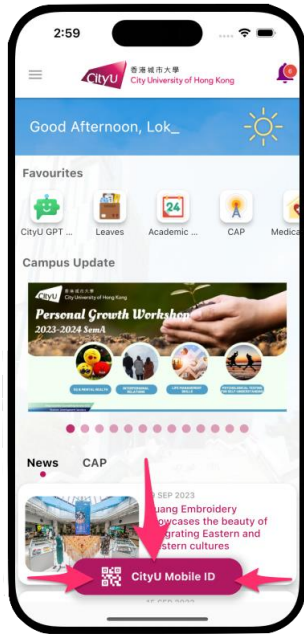


8 Complete **Okta MFA**.



9 Your **CityU Mobile ID** has been registered and tied with the device successfully.

II. Access CityU Mobile ID



1 You can access your **CityU Mobile ID** from the bottom of the **Home** screen.

2 Authenticate with your **Local Authentication** to get the **CityU Mobile ID**.



3 The **CityU Mobile ID** represent your digital identity. Please do not capture or share the screenshot.